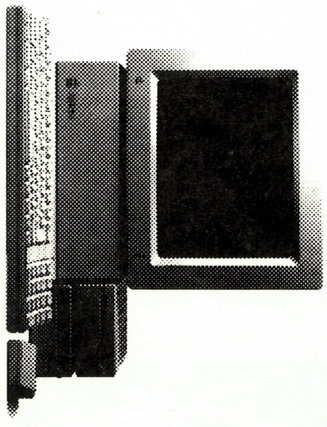
Apple II Service Course
Prerequisite Evaluation



Module Evaluation

This booklet contains an Evaluation Form for each Prerequisite module.

After you complete a module, please locate the corresponding Evaluation Form in this booklet and take a few minutes to answer the questions on the form. Your comments and suggestions about our training are valuable to us. They will be used to improve this course and better meet your needs in future training. The more specific your responses are, the more helpful to us they will be.

When you have completed all of these Evaluation Forms, please place them in the envelope provided in the Prerequisite Package and mail the envelope to:

Apple Service Training
(place address here)

Thank you for your help!

Module: Welcome to Apple Service

Date you completed this module: _____

How much time did you spend on this module? _____

Part 1

Circle the number that best expresses your response to each item.

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

1. Based on this training, you understand the responsibilities of Apple Service technicians? **1 2 3 4 5**

If you disagree, why?

_____

_____

2. Based on this training, you can identify the basic Apple products? **1 2 3 4 5**

If you disagree, why?

_____

_____

3. The written materials were clear, easy to follow, and well organized. **1 2 3 4 5**

If you disagree, why?

_____

_____

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Service Administration

15. How would you improve this module?

_____

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This is the end of this evaluation.

Place this Evaluation booklet in the envelope provided and mail it to the address printed on the cover page.

Thank you for your feedback!

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Service Administration

Part 2

Please write your answers to the following questions.

12. Did you have difficulty understanding any part of this module? If so, which part or parts?

13. Did any subject receive too much emphasis in this module? If so, which subject(s)?

14. What additional subjects or skills should be covered in this module?

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Welcome to Apple Service

4. The directions provided you with enough information to complete the module. **1 2 3 4 5**

If you disagree, why?

5. The content was at an appropriate level of difficulty, not too easy and not too hard. **1 2 3 4 5**

If you disagree, why?

6. You were usually sure about what you were supposed to be learning. **1 2 3 4 5**

If you disagree, why?

7. The information was not repeated unnecessarily. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Welcome to Apple Service

8. Enough practice was provided to help you learn the information. 1 2 3 4 5

If you disagree, why?

9. The Module Test did a good job of testing your understanding of the main points. 1 2 3 4 5

If you disagree, why?

10. The answers provided for the Exercises and Module Test were clear. 1 2 3 4 5

If you disagree, why?

11. You can perform the tasks listed on the Skills Checklist for this module. 1 2 3 4 5

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Service Administration

8. The Module Test did a good job of testing your understanding of the main points. 1 2 3 4 5

If you disagree, why?

9. The answers provided for the Exercises and Module Test were clear. 1 2 3 4 5

If you disagree, why?

10. You can perform the tasks listed on the Skills Checklist for this module. 1 2 3 4 5

If you disagree, why?

11. You will be able to use the skills and information learned in this module in your present job. 1 2 3 4 5

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Service Administration

4. The content was at an appropriate level of difficulty, not too easy and not too hard. **1 2 3 4 5**

If you disagree, why?

5. You were usually sure about what you were supposed to be learning. **1 2 3 4 5**

If you disagree, why?

6. The information was not repeated unnecessarily. **1 2 3 4 5**

If you disagree, why?

7. Enough practice was provided to help you learn the skills and information. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Welcome to Apple Service

12. You will be able to use the information learned in this module in your present job. **1 2 3 4 5**

If you disagree, why?

Part 2

Please write your answers to the following questions.

13. Did you have difficulty understanding any part of this module? If so, which part or parts?

14. Did any subject receive too much emphasis in this module? If so, which subject(s)?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Welcome to Apple Service

15. What additional subjects or skills should be covered in this module?

16. How would you improve this module?

This is the end of this evaluation.

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Apple Service Administration

Date you completed this module: _____

How much time did you spend on this module? _____

Part 1

Circle the number that best expresses your response to each item.

1. Based on this training, you are able to perform the basic administrative tasks associated with repairing Apple products. **1 2 3 4 5**

If you disagree, why?

2. The written materials were clear, easy to follow, and well organized. **1 2 3 4 5**

If you disagree, why?

3. The directions provided you with enough information to complete the module. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Apple Service Reference Materials

15. How would you improve this module?

_____

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_____

This is the end of this evaluation.

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Understanding ESD

Date you completed this module: _____

How much time did you spend on this module? _____

Part 1

Circle the number that best expresses your response to each item.

1. Based on this training, you are able to set up an ESD-safe workstation and avoid causing ESD damage while working on products. **1 2 3 4 5**

If you disagree, why?

_____

_____

2. You had all of the equipment you needed to complete this module. **1 2 3 4 5**

If you disagree, why?

_____

_____

3. The written materials were clear, easy to follow, and well organized. **1 2 3 4 5**

If you disagree, why?

_____

_____

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Understanding ESD

4. The directions provided you with enough information to complete the module. **1 2 3 4 5**

If you disagree, why?

5. The content was at an appropriate level of difficulty, not too easy and not too hard. **1 2 3 4 5**

If you disagree, why?

6. You were usually sure about what you were supposed to be learning. **1 2 3 4 5**

If you disagree, why?

7. The information was not repeated unnecessarily. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Service Reference Materials

Part 2

Please write your answers to the following questions.

12. Did you have difficulty understanding any part of this module? If so, which part or parts?

13. Did any subject receive too much emphasis in this module? If so, which subject(s)?

14. What additional subjects or skills should be covered in this module?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Service Reference Materials

8. The Module Test did a good job of testing your understanding of the main points. 1 2 3 4 5

If you disagree, why?

9. The answers provided for the Exercises and Module Test were clear. 1 2 3 4 5

If you disagree, why?

10. You can perform the tasks listed on the Skills Checklist for this module. 1 2 3 4 5

If you disagree, why?

11. You will be able to use the information learned in this module in your present job. 1 2 3 4 5

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Understanding ESD

8. Enough practice was provided to help you learn the skills and information. 1 2 3 4 5

If you disagree, why?

9. The Module Test did a good job of testing your understanding of the main points. 1 2 3 4 5

If you disagree, why?

10. The answers provided for the Exercises and Module Test were clear. 1 2 3 4 5

If you disagree, why?

11. You can perform the tasks listed on the Skills Checklist for this module. 1 2 3 4 5

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Understanding ESD

12. You will be able to use the skills and information learned in this module in your present job. **1 2 3 4 5**

If you disagree, why?

Part 2

Please write your answers to the following questions.

13. Did you have difficulty understanding any part of this module? If so, which part or parts?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Service Reference Materials

4. The content was at an appropriate level of difficulty, not too easy and not too hard. **1 2 3 4 5**

If you disagree, why?

5. You were usually sure about what you were supposed to be learning. **1 2 3 4 5**

If you disagree, why?

6. The information was not repeated unnecessarily. **1 2 3 4 5**

If you disagree, why?

7. Enough practice was provided to help you learn the information. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Service Reference Materials

Date you completed this module: _____

How much time did you spend on this module? _____

Part 1

Circle the number that best expresses your response to each item.

1. Based on this training, you can identify which Apple reference to use to locate specific information. **1 2 3 4 5**

If you disagree, why?

_____

_____

2. The written materials were clear, easy to follow, and well organized. **1 2 3 4 5**

If you disagree, why?

_____

_____

3. The directions provided you with enough information to complete the module. **1 2 3 4 5**

If you disagree, why?

_____

_____

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Understanding ESD

14. Did any subject receive too much emphasis in this module? If so, which subject(s)?

_____

_____

_____

_____

15. What additional subjects or skills should be covered in this module?

_____

_____

_____

16. How would you improve this module?

_____

_____

_____

_____

_____

_____

This is the end of this evaluation.

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple II Basic Features

Date you completed this module: _____

How much time did you spend on this module? _____

Part 1

Circle the number that best expresses your response to each item.

1. Based on this training, you can identify the basic features and capabilities of the Apple II computers. **1 2 3 4 5**

If you disagree, why?

_____

_____

2. The written materials were clear, easy to follow, and well organized. **1 2 3 4 5**

If you disagree, why?

_____

_____

3. The directions provided you with enough information to complete the module. **1 2 3 4 5**

If you disagree, why?

_____

_____

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: ImageWriter II

15. What additional subjects or skills should be covered in this module?

_____

_____

_____

_____

16. How would you improve this module?

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_____

_____

_____

_____

This is the end of this evaluation.

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: ImageWriter II

12. You will be able to use the skills and information learned in this module in your present job. 1 2 3 4 5

If you disagree, why?

Part 2

Please write your answers to the following questions.

13. Did you have difficulty understanding any part of this module? If so, which part or parts?

14. Did any subject receive too much emphasis in this module? If so, which subject(s)?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple II Basic Features

4. The content was at an appropriate level of difficulty, not too easy and not too hard. 1 2 3 4 5

If you disagree, why?

5. You were usually sure about what you were supposed to be learning. 1 2 3 4 5

If you disagree, why?

6. The information was not repeated unnecessarily. 1 2 3 4 5

If you disagree, why?

7. Enough practice was provided to help you learn the information. 1 2 3 4 5

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple II Basic Features

8. The Module Test did a good job of testing your understanding of the main points. 1 2 3 4 5

If you disagree, why?

9. The answers provided for the Exercises and Module Test were clear. 1 2 3 4 5

If you disagree, why?

10. You can perform the tasks listed on the Skills Checklist for this module. 1 2 3 4 5

If you disagree, why?

11. You will be able to use the information learned in this module in your present job. 1 2 3 4 5

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: ImageWriter II

8. Enough practice was provided to help you learn the skills and information. 1 2 3 4 5

If you disagree, why?

9. The Module Test did a good job of testing your understanding of the main points. 1 2 3 4 5

If you disagree, why?

10. The answers provided for the Exercises and Module Test were clear. 1 2 3 4 5

If you disagree, why?

11. You can perform the tasks listed on the Skills Checklist for this module. 1 2 3 4 5

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: ImageWriter II

4. The directions provided you with enough information to complete the module. **1 2 3 4 5**

If you disagree, why?

5. The content was at an appropriate level of difficulty, not too easy and not too hard. **1 2 3 4 5**

If you disagree, why?

6. You were usually sure about what you were supposed to be learning. **1 2 3 4 5**

If you disagree, why?

7. The information was not repeated unnecessarily. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple II Basic Features

Part 2

Please write your answers to the following questions.

12. Did you have difficulty understanding any part of this module? If so, which part or parts?

13. Did any subject receive too much emphasis in this module? If so, which subject(s)?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple II Basic Features

14. What additional subjects or skills should be covered in this module?

15. How would you improve this module?

This is the end of this evaluation.

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: ImageWriter II

Date you completed this module: _____

How much time did you spend on this module? _____

Part 1

Circle the number that best expresses your response to each item.

1. Based on this training, you are able to set up and use an ImageWriter II with an Apple II computer. **1 2 3 4 5**

If you disagree, why?

2. You had all of the materials and equipment you needed to complete this module. **1 2 3 4 5**

If you disagree, why?

3. The written materials were clear, easy to follow, and well organized. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Apple Hard Disk SC

15. What additional subjects or skills should be covered in this module?

16. How would you improve this module?

This is the end of this evaluation.

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Setting Up Apple II Computers

Date you completed this module: _____

How much time did you spend on this module? _____

Part 1

Circle the number that best expresses your response to each item.

1. Based on this training, you are able to set up Apple II computers. **1 2 3 4 5**

If you disagree, why?

2. You had all of the materials and equipment you needed to complete this module. **1 2 3 4 5**

If you disagree, why?

3. The written materials were clear, easy to follow, and well organized. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Setting Up Apple II Computers

4. The directions provided you with enough information to complete the module. **1 2 3 4 5**

If you disagree, why?

5. The content was at an appropriate level of difficulty, not too easy and not too hard. **1 2 3 4 5**

If you disagree, why?

6. You were usually sure about what you were supposed to be learning. **1 2 3 4 5**

If you disagree, why?

7. The information was not repeated unnecessarily. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Hard Disk SC

12. You will be able to use the skills and information learned in this module in your present job. **1 2 3 4 5**

If you disagree, why?

Part 2

Please write your answers to the following questions.

13. Did you have difficulty understanding any part of this module? If so, which part or parts?

14. Did any subject receive too much emphasis in this module? If so, which subject(s)?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Hard Disk SC

8. Enough practice was provided to help you learn the skills and information. **1 2 3 4 5**

If you disagree, why?

9. The Module Test did a good job of testing your understanding of the main points. **1 2 3 4 5**

If you disagree, why?

10. The answers provided for the Exercises and Module Test were clear. **1 2 3 4 5**

If you disagree, why?

11. You can perform the tasks listed on the Skills Checklist for this module. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Setting Up Apple II Computers

8. Enough practice was provided to help you learn the skills and information. **1 2 3 4 5**

If you disagree, why?

9. The Module Test did a good job of testing your understanding of the main points. **1 2 3 4 5**

If you disagree, why?

10. The answers provided for the Exercises and Module Test were clear. **1 2 3 4 5**

If you disagree, why?

11. You can perform the tasks listed on the Skills Checklist for this module. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Setting Up Apple II Computers

12. You will be able to use the skills and information learned in this module in your present job. 1 2 3 4 5

If you disagree, why?

Part 2

Please write your answers to the following questions.

13. Did you have difficulty understanding any part of this module? If so, which part or parts?

14. Did any subject receive too much emphasis in this module? If so, which subject(s)?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Hard Disk SC

4. The directions provided you with enough information to complete the module. 1 2 3 4 5

If you disagree, why?

5. The content was at an appropriate level of difficulty, not too easy and not too hard. 1 2 3 4 5

If you disagree, why?

6. You were usually sure about what you were supposed to be learning. 1 2 3 4 5

If you disagree, why?

7. The information was not repeated unnecessarily. 1 2 3 4 5

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Apple Hard Disk SC

Date you completed this module: _____

How much time did you spend on this module? _____

Part 1

Circle the number that best expresses your response to each item.

1. Based on this training, you are able to set up and initialize an Apple Hard Disk SC with an Apple II computer. **1 2 3 4 5**

If you disagree, why?

_____

_____

2. You had all of the materials and equipment you needed to complete this module. **1 2 3 4 5**

If you disagree, why?

_____

_____

3. The written materials were clear, easy to follow, and well organized. **1 2 3 4 5**

If you disagree, why?

_____

_____

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Setting Up Apple II Computers

15. What additional subjects or skills should be covered in this module?

_____

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16. How would you improve this module?

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_____

This is the end of this evaluation.

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Using Apple II Computers

Date you completed this module: _____

How much time did you spend on this module? _____

Part 1

Circle the number that best expresses your response to each item.

1. Based on this training, you are able to perform basic usage tasks on an Apple II computer. **1 2 3 4 5**

If you disagree, why?

_____

_____

2. You had all of the materials and equipment you needed to complete this module. **1 2 3 4 5**

If you disagree, why?

_____

_____

3. The written materials were clear, easy to follow, and well organized. **1 2 3 4 5**

If you disagree, why?

_____

_____

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Understanding SCSI

15. How would you improve this module?

_____

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_____

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_____

This is the end of this evaluation.

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Understanding SCSI

Part 2

Please write your answers to the following questions.

12. Did you have difficulty understanding any part of this module? If so, which part or parts?

13. Did any subject receive too much emphasis in this module? If so, which subject(s)?

14. What additional subjects or skills should be covered in this module?

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Using Apple II Computers

4. The directions provided you with enough information to complete the module. **1 2 3 4 5**

If you disagree, why?

5. The content was at an appropriate level of difficulty, not too easy and not too hard. **1 2 3 4 5**

If you disagree, why?

6. You were usually sure about what you were supposed to be learning. **1 2 3 4 5**

If you disagree, why?

7. The information was not repeated unnecessarily. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Using Apple II Computers

8. Enough practice was provided to help you learn the skills and information. **1 2 3 4 5**

If you disagree, why?

9. The Module Test did a good job of testing your understanding of the main points. **1 2 3 4 5**

If you disagree, why?

10. The answers provided for the Exercises and Module Test were clear. **1 2 3 4 5**

If you disagree, why?

11. You can perform the tasks listed on the Skills Checklist for this module. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Understanding SCSI

8. The Module Test did a good job of testing your understanding of the main points. **1 2 3 4 5**

If you disagree, why?

9. The answers provided for the Exercises and Module Test were clear. **1 2 3 4 5**

If you disagree, why?

10. You can perform the tasks listed on the Skills Checklist for this module. **1 2 3 4 5**

If you disagree, why?

11. You will be able to use the information learned in this module in your present job. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Understanding SCSI

4. The content was at an appropriate level of difficulty, not too easy and not too hard. 1 2 3 4 5

If you disagree, why?

5. You were usually sure about what you were supposed to be learning. 1 2 3 4 5

If you disagree, why?

6. The information was not repeated unnecessarily. 1 2 3 4 5

If you disagree, why?

7. Enough practice was provided to help you learn the information. 1 2 3 4 5

If you disagree, why?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Using Apple II Computers

12. You will be able to use the skills and information learned in this module in your present job. 1 2 3 4 5

If you disagree, why?

Part 2

Please write your answers to the following questions.

13. Did you have difficulty understanding any part of this module? If so, which part or parts?

14. Did any subject receive too much emphasis in this module? If so, which subject(s)?

1 = Strongly Disagree 2 = Disagree 3 = Uncertain 4 = Agree 5 = Strongly Agree

Module: Using Apple II Computers

15. What additional subjects or skills should be covered in this module?

16. How would you improve this module?

This is the end of this evaluation.

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree

Module: Understanding SCSI

Date you completed this module: _____

How much time did you spend on this module? _____

Part 1

Circle the number that best expresses your response to each item.

1. Based on this training, you know how to cable and terminate a SCSI network, and how to set the SCSI priority numbers. **1 2 3 4 5**

If you disagree, why?

2. The written materials were clear, easy to follow, and well organized. **1 2 3 4 5**

If you disagree, why?

3. The directions provided you with enough information to complete the module. **1 2 3 4 5**

If you disagree, why?

1 = Strongly Disagree	2 = Disagree	3 = Uncertain	4 = Agree	5 = Strongly Agree